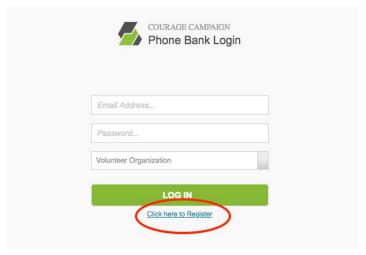
CA Counts GOTV Virtual Phone bank Instructions

Please note:

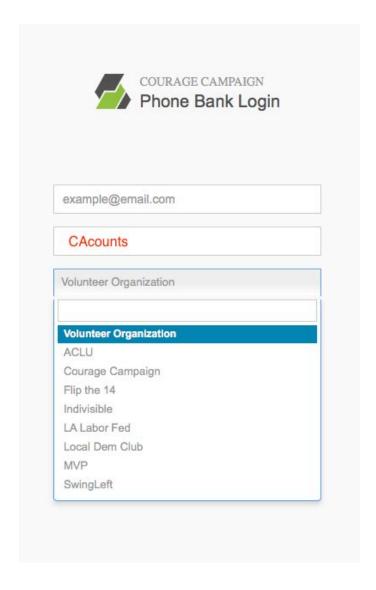
- 1. The password is "CAcounts", but you must register first per the instructions below.
 - 2. You will need use your own phone to dial and make calls.
- 1) Go to CAcounts.org/makecalls and click on the blue words that say "Click here to Register"



2) Fill out the required information on the form seen below. Click "Save"



3) When returned to this page, type in the email address you used on the registration form, use the password "CAcounts" and, if you are volunteering with a specific organization, select that organization from the drop down menu. Then click "LOG IN"

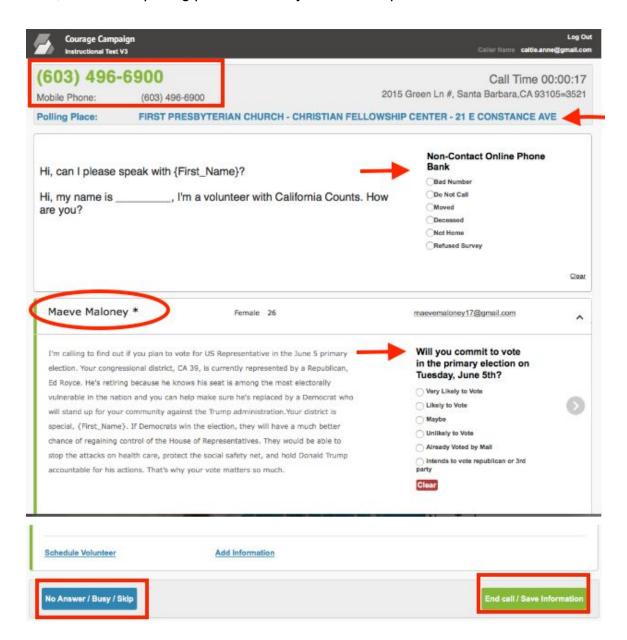


4) You will now see your first phone number in green in the upper left hand corner. The voter's name is at the top of the second white box (in this case, Maeve Maloney). Follow the script to ask to speak to the voter. If they are unavailable, indicate such using one of the "Non-Contact Online Phonebank" options in the top right.

If no one picks up, simply click the blue "No Answer/Busy/Skip" found in the lower left.

If the contact comes to the phone, continue reading the script in the lower white box.

Note, the voter's polling place is directly below their phone number in blue.



5) When you reach the end of the script on the left hand side of the screen, read the first question on the right "Will you commit to vote..." and select the best answer. Then click the green arrow to move to the next section of the script.

Note: the next section is determined by the answer this person provides to question one, so the next section of the script will vary with every call.



6) Continue until the script is complete and then click the green "End call/ Save Information" button at the bottom right.

Note: if at any point in the script the person ends the call before you have completed the script, simply click "End call/Save information"

Note: if the person would like to provide an alternative phone number or an email that they would like California Counts to use to follow up, click the "Add Information" link and input the information the contact would like to provide.

Note: Ignore the "Schedule a volunteer" link. We are not recruiting volunteers via phone bank at this time.

